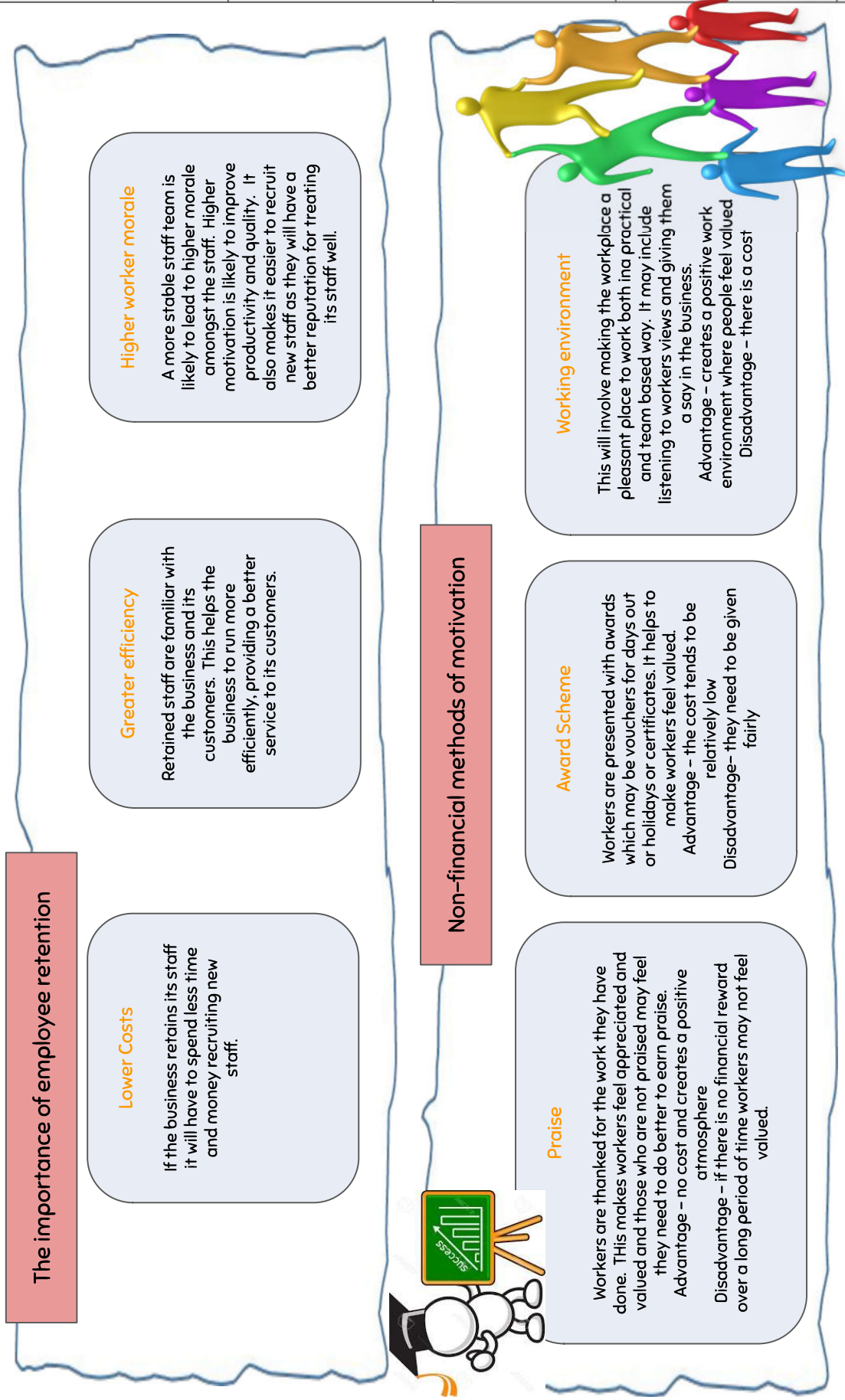
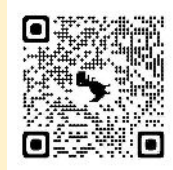


3.5 Motivation (the importance of employee retention & non-financial methods of motivation)



Key Words	
Labour Turnover A measure of the number or proportion of staff who leave an organisation each year and who therefore need to be replaced.	
Retention When workers choose to stay employed in a business rather than leaving to work elsewhere	
Praise A way of motivating a worker by complementing their work	
Award Scheme A presentation to recognise an individual or team's effort and achievement	
Working Environment The quality of the physical workplace and its atmosphere	

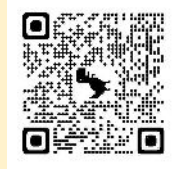
Quizzz – test yourself!



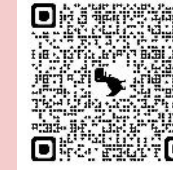
Quizlet



Exam Style Question



Further reading



Extended Reading

